# National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey Key Indicator - 2.7.1

### **Under Criterion II of Teaching – Learning and Evaluation**

#### **Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

*	the first and only time yo रा कि तुम्ही याचे सर्वेक्षण	•	
a) Yes	b) No	]	
B) Age: C)	College Name:		
D) Gender: a) Female	□ b) Male □	c) Transgender C	
E) What degree program	n are you pursuing now?		
तुम्ही सध्या कोणती ।	डिग्री प्राप्त करीत आहात		
	<ul><li>□ b) Master's □</li><li>□ e) Other (</li></ul>	c) MPhil	)
F) What subject area are तुम्ही कोणत्या शाखेत	e you currently pursuing? शिक्षण घेत आहात		
<ul><li>a) Arts</li><li>d) Professional</li></ul>	b) Commerce e) Other: (	c) Science	

### **Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

## Criterion II – Teaching–Learning and Evaluation Student Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

वर्गात किती टक्के अभ्यासक्रम पूर्ण झाला

- 4 85 to 100%
- 3 70 to 84%
- 2 55 to 69%
- 1-30 to 54%
- 0 -Below 30%
- 2. How well did the teachers prepare for the classes? शिक्षक वर्गात कशी तयारी करून

येतात

- 4 -Thoroughly
- 3 Satisfactorily
- 2 Poorly
- 1 Indifferently
- 0 Won't teach at all
- 3. How well were the teachers able to communicate? शिक्षक वर्गात संवाद साधण्यात

कितपत सक्षम आहेत

- 4 Always effective
- 3 Sometimes effective
- 2 Just satisfactorily
- 1- Generally ineffective
- 0– Very poor communication
- 4. The teacher's approach to teaching can best be described as शिक्षकाची शिकवण्याची

पद्धत चांगली आहे हे कसे वर्णन करता येईल

- 4- Excellent
- 3 Very good
- 2 Good
- 1 Fair
- 0-Poor

- 5. Fairness of the internal evaluation process by the teachers. शिक्षकांची अंतर्गत मूल्यमापन पदधती कशी चांगली आहे
  - 4 Always fair
  - 3 Usually fair
  - 2 Sometimes unfair
  - 1 Usually unfair
  - 0– Unfair
- 6. Was your performance in assignments discussed with you? तुमच्या कामगिरीची तुमच्या

बरोबर चर्चा केली जाते का

- 4 Every time
- 3 Usually
- 2 Occasionally/Sometimes
- 1 Rarely
- 0-Never
- 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. आपल्या संस्थेत प्रशिक्षण,विद्यार्थी विनिमय,व फिल्ड व्हिजीटक्षेत्र ) सहल मध्ये रुची आहे का (भेट
  - 4 Regularly
  - 3 Often
  - 2 Sometimes
  - 1 Rarely
  - 0-Never
- 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. आपल्या संस्थेमध्ये शिक्षक ,शिक्षणाच्या बाबतीत सामाजिक व भावनात्मक

विकास कसा साधतात

- 4 Significantly
- 3 Very well
- 2 Moderately
- 1 Marginally
- 0- Not at all
- 9. The institution provides multiple opportunities to learn and grow. संस्था विद्यार्थ्यांना

शिक्षणाच्या विविध संधी कशा उपलब्ध करून देते

- 4 Strongly agree
- 3 Agree



- 2 Neutral
- 1 Disagree
- 0– Strongly disagree

- 10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. शिक्षकांनी मुलांची आवड त्यांच्या विशेष दक्षतेनुसार पाठयक्रम व कार्यक्रमांच्या परिणामांविषयी कसे सूचित केले आहे
  - 4 -Every time
  - 3 Usually
  - 2-Occasionally/Sometimes
  - 1 Rarely
  - 0– Never
- 11. Your mentor does a necessary follow-up with an assigned task to you. आपले शिक्षक दिलेल्या

कामाचा आढावा कसा घेतात

- 4 Every time
- 3 Usually
- 2 Occasionally/Sometimes
- 1 Rarely
- 0 I don't have a mentor
- 12. The teachers illustrate the concepts through examples and applications. शिक्षक उदाहरण

आणि उपाययोजनांच्या माध्यमातून संज्ञा कशा स्पष्ट करतात

- 4 Every time
- 3 Usually
- 2 Occasionally/Sometimes
- 1– Rarely
- 0 Never
- 13. The teachers identify your strengths and encourage you with providing right level of challenges.13 . शिक्षक तुमचे सामर्थ्य ओळखतात आणि योग्य पातळीवरील आव्हाने पुरवण्यासाठी तुम्हाला प्रोत्साहित करतात.
  - 4 Fully
  - 3 Reasonably
  - 2 Partially
  - 1 Slightly
  - 0- Unable to
- 14. Teachers are able to identify your weaknesses and help you to overcome them. शिक्षक तुम्हाला

तुमच्या कमजोरीवर मात करण्यासाठी कशी मदत करतात

- 4 Every time
- 3 Usually

- 2-Occasionally/Sometimes
- 1 Rarely
- 0 Never

- 4 Strongly agree
- 3 Agree
- 2 Neutral
- 1 Disagree
- 0 Strongly disagree
- 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. संस्थाशिक्षक विद्यार्थी केंद्रित पद्धतीचा जसे प्रायोगिक शिक्षण/, सहभाग शिक्षण व समस्या सोडवणूक पद्धतीचा विद्यार्थ्यांचा शैक्षणिक अनुभव वाढवण्यासाठी कसा प्रयत्न करते
  - 4 To a great extent
  - 3 Moderate
  - 2 Some what
  - 1 Very little
  - 0 Not at all
- 17. Teachers encourage you to participate in extracurricular activities. शिक्षक तुम्हाला आभ्यासाव्यतिरिक्त इतर उपक्रमामध्ये भाग घेण्यास प्रोत्साहित करतात
  - 4 Strongly agree
  - 3 Agree
  - 2 Neutral
  - 1 Disagree
  - 0 Strongly disagree
- 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. संस्थाशिक्षक तुम्हाला रोजगार / प्राप्तीसाठी व्यवहार कुशलता,जीवन कौशल्य व रोजगार योग्यता कौशल्ये समजण्यासाठी कसे प्रयत्न करतात
  - 4 To a great extent
  - 3 Moderate
  - 2 Some what
  - 1 Very little
  - 0 Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while



teaching. किती टक्के शिक्षक शिकवताना L.C.D. प्रोजेक्टर, Multi-media मिडिया यांचा वापर करतात

- 4 Above 90%
- 3 70 89%
- 2 50 69%
- 1 30 49%
- 0 Below 29%

20. The overall quality of teaching-learning process in your institute is very good. आपल्या
संस्थेमध्ये शिक्षणशिक्षा पद्धत चांगली आहे-
4 –Strongly agree
3-Agree
2 – Neutral
1 – Disagree
0 – Strongly disagree
21. Give three observation / suggestions to improve the overall teaching — learning experience in your institution. एकूण शिक्षण सुधारण्यासाठी तीन निरीक्षण / सूचना
द्या - तुमच्या संस्थेत शिकण्याचा अनुभव
a)
b)
c)

### K.U.M.M.'s Vasantrao Naik College of Arts and Commerce, Murud-Janjira

STUDENT SATISFACTION SURVEY (SSS) 2019-20 Session Student Satisfaction Survey (Key Indicator 2.7.1) Under Criteria II on Teaching-Learning and Evaluation Objective:

For the NAAC AQAR (2019-20), Students Satisfaction Survey (SSS) was conducted among the Students of the college. The questionnaire has been framed based on NAAC guidelines. The objective of SSS was to measure the student's level of satisfaction on their experiences with Vasantrao Naik College of Arts and Commerce, Murud-Janjira covering the teaching learning process in the areas as shown below:

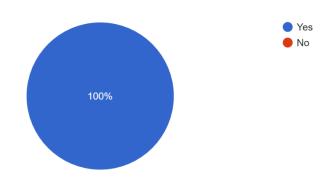
- a. Teaching-Learning Process
- b. Effectiveness of Communication
- c. Teaching-learning Resources
- d. Counseling Experience of Students
- e. Assessment Methods

### Survey Methodology

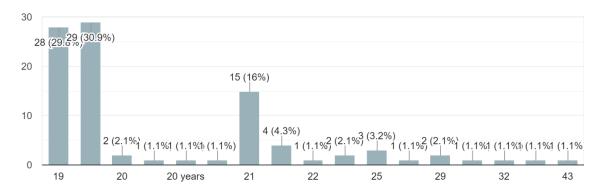
The Survey covered all active students where they are required to complete the Student Satisfaction Survey from on-line. SSS was designed as per the guidelines given by NAAC. The survey responses from 94 students were electronically tabulated for analysis and for continual improvement to processes and systems.

A) Please confirm this is the first and only time you answer this survey./ कृपया याची खात्री करा कि तुम्ही याचे सर्वेक्षण प्रथम करीत आहात

94 responses

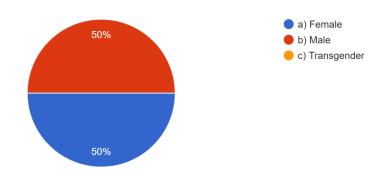


### B) Age: 94 responses

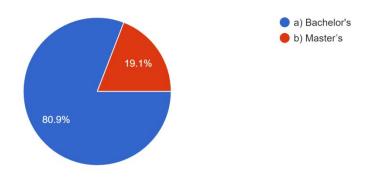


### Gender:

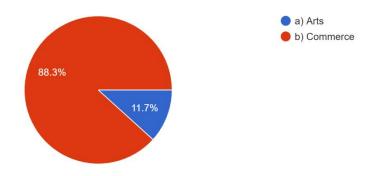
94 responses



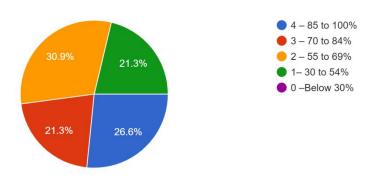
E) What degree program are you pursuing now? / तुम्ही सध्या कोणती डिग्री प्राप्त करीत आहात ? 94 responses



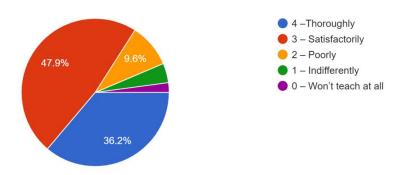
F) What subject area are you currently pursuing? / तुम्ही कोणत्या शाखेत शिक्षण घेत आहात ?



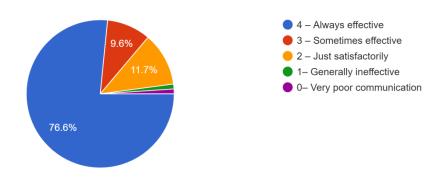
1. How much of the syllabus was covered in the class? / वर्गात किती टक्के अभ्यासक्रम पूर्ण झाला ? <sup>94 responses</sup>



2. How well did the teachers prepare for the classes? / शिक्षक वर्गात कशी तयारी करून येतात ? <sup>94 responses</sup>

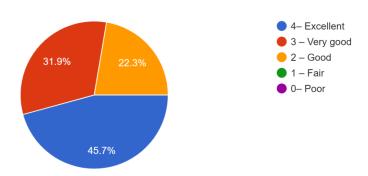


3. How well were the teachers able to communicate? / शिक्षक वर्गात संवाद साधण्यात कितपत सक्षम आहेत ? <sup>94 responses</sup>



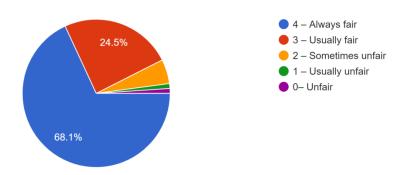
4. The teacher's approach to teaching can best be described as / शिक्षकाची शिकवण्याची पद्धत चांगली आहे हे कसे वर्णन करता येईल

94 responses



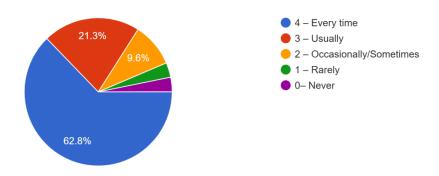
5. Fairness of the internal evaluation process by the teachers. /शिक्षकांची अंतर्गत मूल्यमापन पद्धती कशी चांगली आहे .

94 responses

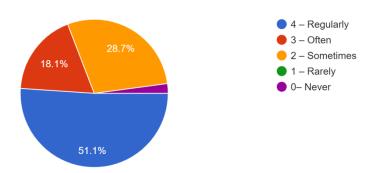


6. Was your performance in assignments discussed with you? /तुमच्या कामगिरीची तुमच्या बरोबर चर्चा केली जाते का?

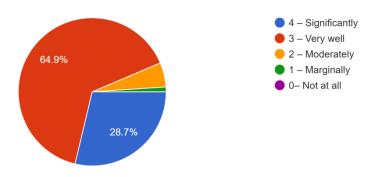
94 responses



7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. / प्रशिक्षण,विद्यार्थी विनिमय,व ...धील संधींना प्रोत्साहन देण्यासाठी संस्था सक्रियपणे रस घेते.

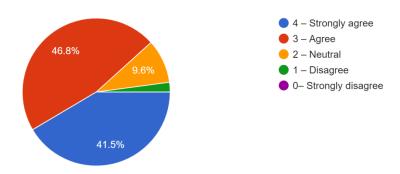


8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. / आपल्या संस्थेतील शिक्षण आणि मार...ा संज्ञानात्मक, सामाजिक आणि भावनिक वाढीस मदत करते. 94 responses

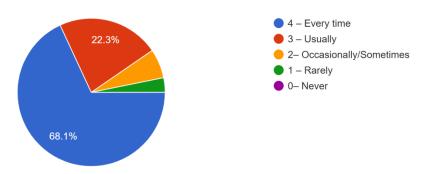


9. The institution provides multiple opportunities to learn and grow. / संस्था विद्यार्थ्यांना शिक्षणाच्या विविध संधी कशा उपलब्ध करून देते.

94 responses

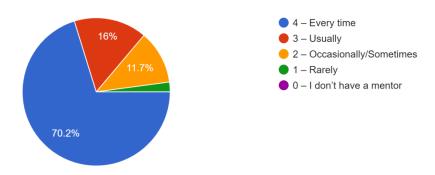


10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. / शिक्षकांनी मुलांची आवड त्यांच्या विशेष दक्षतेनुसार पाठयक्रम व कार्यक्रमांच्या परिणामांविषयी माहिती देतात. 94 responses



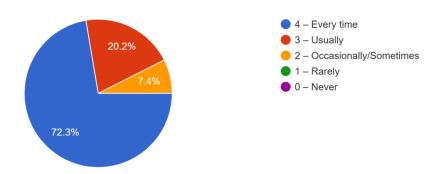
11. Your mentor does a necessary follow-up with an assigned task to you. / आपले शिक्षक दिलेल्या कामाचा आवश्यक पाठपुरावा करतात.

94 responses



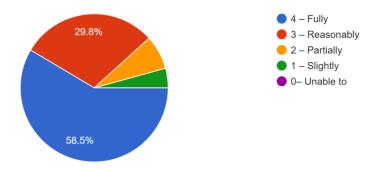
12. The teachers illustrate the concepts through examples and applications. / शिक्षक उदाहरणे आणि उपाययोजनांच्या माध्यमातून संकल्पना स्पष्ट करतात.

94 responses



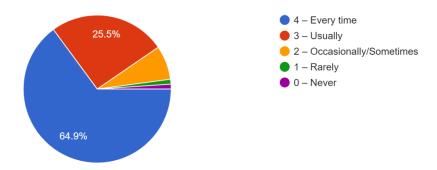
13. The teachers identify your strengths and encourage you with providing right level of challenges. / शिक्षक आपले सामर्थ्य ओळखतात आणि योग्य पातळीवरील आव्हाने प्रदान करण्यास प्रोत्साहित करतात.

94 responses

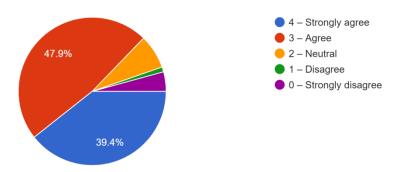


14. Teachers are able to identify your weaknesses and help you to overcome them. / आम्हाला तुमच्या कमजोरीवर मात करण्यासाठी शिक्षक आपली मदत करण्यास सक्षम आहेत.

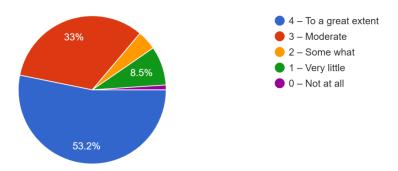
94 responses



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. /...ना व्यस्त (कामात मग्न ) करण्यासाठी संस्था प्रयत्न करते. 94 responses

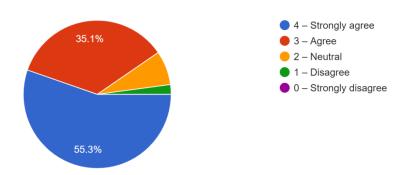


16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhanc...यार्थ्यांचा शैक्षणिक अनुभव वाढवण्यासाठी प्रयत्न करते. 94 responses

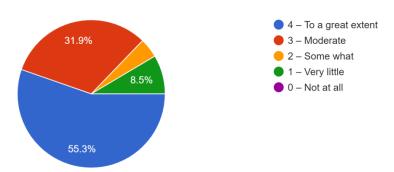


17. Teachers encourage you to participate in extracurricular activities. / शिक्षक तुम्हाला आभ्यासाव्यतिरिक्त इतर उपक्रमामध्ये भाग घेण्यास प्रोत्साहित करतात.

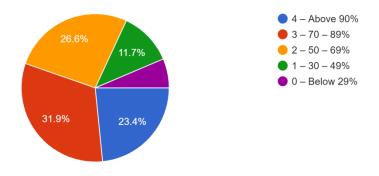
94 responses



18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. / संस्...य व रोजगार योग्यता कौशल्ये समजण्यासाठी प्रयत्न करतात.

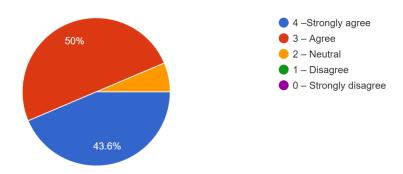


19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. / किती टक्के शिक्षक शिकवताना L.C.D. प्रोजेक्टर, Multi-media यांचा वापर करतात, 94 responses



20. The overall quality of teaching-learning process in your institute is very good. /आपल्या संस्थेमध्ये शिक्षण-शिक्षा पद्धत एकंदरीत चांगली आहे.

94 responses



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution. / आपल्या संस्थेतील एकंदर अध्यापन - शिक्षणाचा अनुभव सुधारण्यासाठी तीन निरीक्षण / सूचना द्या.

